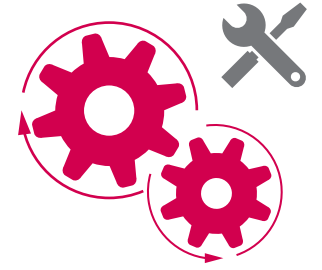



SUPPORT

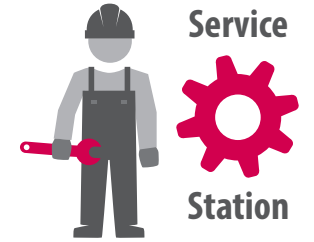


SUPPORTED PRODUCTS*	START-UP	TELEPHONE SUPPORT	SKYPE SUPPORT	TEAM VIEWER	TROUBLE SHOOTING ONSITE	OPTIMIZATION ONSITE application / customer	WARRANTY CLAIMS** 
COMBIVERT F0 ISA Service Partner Germany	X	X	X	X	X	X	X
COMBIVERT F4 ISA Service Partner Germany	X	X	X	X	X	X	X
COMBIVERT S4 SISA Service Partner Germany	X	X	X	X	X	X	X
COMBIVERT F5	X	X	X	X	X	X	X
COMBIVERT F6 d-w	X	X	X	X	X	X	X
COMBIVERT F6	X	X	X	X	X	X	X
COMBIVERT G6	X	X	X	X	X	X	X
COMBIVERT P6	X	X	X	X	X	X	X
COMBIVERT H6	X	X	X	X	X	X	X
COMBIVERT S6	X	X	X	X	X	X	X
COMBICONTROL C6 / HMI	X	X	X	X	X	X	X
COMBIVERT R6	X	X	X	X	X	X	X
AFE	X	X	X	X	X	X	X

* = details on request at the Service Partner

** = This service partner is authorized to provide repairs in warranty according to the supported products.

REPAIRS



SUPPORTED PRODUCTS*	REPAIRS AT THE SERVICE STATION only F5	REPAIRS ONSITE only F5	LOAD TEST POSSIBLE*	SPARE PARTS STOCK AVAILABLE (F5, F6 d-w)* only F5
COMBIVERT F0 ISA Service Partner Germany	X	X	X	X
COMBIVERT F4 ISA Service Partner Germany	X	X	X	X
COMBIVERT S4 ISA Service Partner Germany	X	X	X	X
COMBIVERT F5	X	X	X	X
COMBIVERT F6 d-w	X	X	X	X
COMBIVERT F6	X	X	X	X
COMBIVERT G6	X	X	X	X
COMBIVERT P6	X	X	X	X
COMBIVERT H6	X	X	X	X
COMBIVERT S6	X	X	X	X
COMBICONTROL C6 / HMI	X	X	X	X
COMBIVERT R6	X	X	X	X
AFE	X	X	X	X

* = details on request at the Service Partner