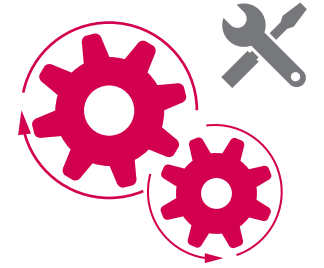


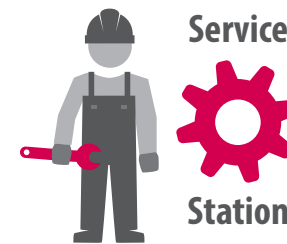
SUPPORT



SUPPORTED PRODUCTS*	START-UP	TELEPHONE SUPPORT	SKYPE SUPPORT	TEAM VIEWER	TROUBLE SHOOTING ONSITE	OPTIMIZATION ONSITE application / customer	AVAILABILITY 
COMBIVERT F4	X	X	X	X	X	X	X
COMBIVERT S4	X	X	X	X	X	X	X
COMBIVERT F5	X	X	X	X	X	X	X
COMBIVERT F6 d-w	X	X	X	X	X	X	X
COMBIVERT F6	X	X	X	X	X	X	X
COMBIVERT G6	X	X	X	X	X	X	X
COMBIVERT S6	X	X	X	X	X	X	X
COMBIVERT R6	X	X	X	X	X	X	X
AFE	X	X	X	X	X	X	X

* = details on request at the Service Partner

REPAIRS



SUPPORTED PRODUCTS*	REPAIRS AT THE SERVICE STATION change only cards (PCB's) and fans	REPAIRS ONSITE change only cards (PCB's) and fans	SPARE PARTS STOCK AVAILABLE (F5, F6 d-w)*
COMBIVERT F4	X	X	X
COMBIVERT S4	X	X	X
COMBIVERT F5	X	X	X
COMBIVERT F6 d-w	X	X	X
COMBIVERT F6	X	X	X
COMBIVERT G6	X	X	X
COMBIVERT S6	X	X	X
COMBIVERT R6	X	X	X
AFE	X	X	X

* = details on request at the Service Partner